

THE WINCHESTER CODE AND SCHOOL RULES

(A copy of these is given to each boy)

THE WINCHESTER CODE

- Our aim is to be a happy and well-ordered community. We celebrate and reward good conduct, and recognise it in Praes and other House meetings, in Chapel and in the award of Headmaster's Commendations and Awards for Outstanding Contribution. The Co Praes are a working body who assist the Headmaster, Second Master and Housemasters with the smooth and efficient running of the School. In accordance with the document Guidelines for Prefects, they commend the School Rules by example, advice and correction.
- The points in this Code are set out to clarify the School's expectations.
- All pupils are expected to be familiar with the School Rules and observe them.
- A serious approach to work is of the highest priority.
- Honesty, frankness, punctuality and courtesy are expected at all times. Male dons should be addressed either as "Sir" or by their full title (Mr/Dr Surname); female dons should be addressed as "Ma'am" or by their full and correct title (Miss/Mrs/Dr Surname).
- Discriminatory language or behaviour based on race, ethnicity, nationality, gender, gender reassignment, age, sexual orientation, religion or disability of any kind is unacceptable and will be sanctioned appropriately.
- Co-operative obedience to those in authority is expected at all times.
- Up-to-Books Dress, Sunday Dress and Shirt-sleeve Order must be worn neatly and correctly at all times. The correct dress for occasions will be specified in Short Roll as UTBD, SD or SSO.
- Hair must be of moderate length (and off the collar) and must not be dyed or shaved.
- Mobile phones should not be used in public. Save after Chapel on Sundays, but at all other times (half rems as well as full days) pupils should not use mobiles, headphones or earphones when they are walking to or from an activity, or when they are in an open or public space on the School campus; neither should mobile phones be used for any purpose or at any time in private communal areas such as dormitories, changing rooms, toilets and bathrooms. Pupils should adhere to the protocols in place in different venues around the school: e.g. in Mill headphones are forbidden for reasons of safety, whereas in the weights room they are permitted; they should not be used in the library.
- It is a serious offence to fail to observe the rules pertaining to absence from the House. It is also a serious offence to allow a person who is not a current member of the School access to or occupation of boarding house premises without proper permission according to regulations stipulated by the Housemaster. Unauthorised overnight stays and/or any kind of sexual intimacy are strictly forbidden and cause for dismissal.
- Use, possession or supply of illegal drugs, or other harmful substances, especially those of a psychoactive character, or equipment associated with the use of such substances, renders a pupil liable to immediate dismissal, as does the possession of drug-associated equipment.
- Bullying, verbal, cyber or physical, stealing and vandalism are completely unacceptable: serious cases are cause for dismissal. Abuse of the School's reputation or that of any person associated with the School, in the press, social websites or any other public space, is cause for dismissal.

- The copying of work is deceitful. Pupils who lend their work to others for copying co-operate with deceit. Plagiarism (i.e. copying without acknowledgement) from texts or from the Internet is cheating. These are serious offences.
- It is a serious offence to set off a fire alarm or smoke detector without good cause or to tamper with fire-fighting equipment.
- Use of technology, including mobile telephones, email and the Internet, must conform to the School's Rules and Acceptable Use Policy. Illicit photography and antisocial posts will lead to a Final Warning and may merit permanent exclusion. Pupils must not attempt to involve any employee of the School in the activities of sites which entail the exchange of personal information or try to contact employees via such sites. It is a serious offence in any way to bypass, or attempt to bypass, any of the necessary controls or restrictions that the School may place at any time upon the use of its network.

Updated June 2020

SCHOOL RULES

1. General

- In addition to the specific rules given below, any action which is likely to bring the School into disrepute constitutes a breach of the rules.
- Honesty, frankness, punctuality and courtesy are expected at all times. Male dons should be addressed either as "Sir" or by their full title (Mr/Dr Surname); female dons should be addressed as "Ma'am" or by their full and correct title (Miss/Mrs/Dr Surname).
- With the exception of dress regulations, all School Rules apply equally to male and female pupils.
- The rules included in this document are not exhaustive and pupils should be aware of other regulations and protocols which may from time to time be in force.

2. Social Behaviour

- Boys are required to show good manners and consideration for others at all times, whether they are up to house, up to books or in the public eye.
- Courtesy in the street is particularly important: boys should respect members of the public, particularly the elderly; they should greet dons and others they know; and they should acknowledge the courtesy of motorists who stop for them at pedestrian crossings.
- Boys should be careful of themselves and others when crossing roads.
- Eating and drinking in the streets or in the school grounds is forbidden.
- Boys are expected to be punctual and to honour their commitments.
- Academic work is very important. Boys should apply themselves to developing good working habits and finding academic interests.
- Boys should take full advantage of the many extracurricular opportunities available to them at Winchester.
- Bullying or cruelty of any kind is unacceptable and will be dealt with severely.
- Discriminatory language or behaviour based on race, ethnicity, nationality, gender, gender reassignment, age, sexual orientation, religion or disability of any kind is unacceptable and will be sanctioned appropriately.

- Mobile telephones may be used in accordance with the protocol currently in force, but they must never be audible or visible in public.

3. Leave Off

- Unless they have special leave, boys must:
 - be present at all meals in their Houses, at any namers, at toytime and at Preces;
 - attend lessons, and services in Chapel, New Hall and St. Michael's as required. For those whose religious denomination debars them from attending a Chapel service on Sunday, separate arrangements will be made. All pupils will be expected to attend certain services, for instance on Remembrance Sunday;
 - raise leave off any hours missed for any reason, giving as much notice as possible, and telling their Matron in order that their names may appear on registers: this obligation holds good even when boys are caused to miss up-to-books hours for official purposes such as school matches and public examinations;
 - raise leave from their Housemaster for any toytime to be missed, and make up the work in their own time.
- All boys must be present at Headmaster's Reading Hour (Saturday 1700-1800 in Short Half and Common Time) unless they are taking part in Glee Club at that time. Leave off Reading Hour can be raised only from the Headmaster or the Second Master.
- Unless boys are involved in some approved activity, they are normally required to remain in their Houses after the start of toytime. This applies particularly to boys in their first three years. With Housemaster's permission, boys in VI Book may be out of their Houses after Preces until 2230 (2245 on Saturdays), but after that only in special circumstances. Boys must sign out when leaving the House for any reason after tea and must sign in on their return. Any boy given permission to be out of the House after Preces must report back in person to his Housemaster or to the adult in charge.
- **Leave Up Town** (up town is any part of the city beyond the precincts of the School, which are defined by those roads which provide the quickest route between the boarding Houses and the main school buildings and playing fields, with Canon Street, College Street and Norman Road defining the North and South borders):
 - Boys may go up town without special permission, but not during school hours, including break and bookschambers, nor after tea. Boys in their first two years must be back by 1550 (1730 on whole school days in Cloister Time). If boys are up town after sunset, for their own safety they are advised to be in groups of two or more.
 - Housemaster's permission must be raised to go up town at the times not normally authorised.
- **Leave off Meals** Leave out to meals, whether in Winchester or further afield, must in all circumstances be raised from Housemasters. On Sundays, boys who have not signed out to go home will be expected to appear at all House meals, though boys in VI Book 1 may ask permission to go out to lunch in Winchester.
- **Team Dinners** Team dinners and the like are only for VI Book members of senior teams and other groups, and require the Second Master's permission.
- **Eighteenth Birthday Meals** Permission (for VI Book 1 only) may be given by Housemasters for these to take place during toytime but not earlier than 2000. Such meals must take place in a restaurant. Seventeenth birthday meals are not allowed, except on Sundays.

- **Leave during term** Under certain circumstances, the Assistant Undermaster, advised by the Housemaster, may permit a boy to go, during term, to an important family occasion or a special event. He will do so only
 - occasionally;
 - if the boy's parents seek permission in writing and in good time;
 - if he is satisfied that appropriate arrangements have been made for the boy's safety and security.
- **Leave on Saturdays and Sundays**
 - Housemasters may give leave to boys in VI Book 1 whose work is in good order to be at home with their parents for a Prefect's Weekend from lunch on Saturday to Preces on Sunday. This may happen twice a term, usually once either side of Leave-out.
 - Boys may go out on any Sunday provided that they have their Housemaster's permission, meet their Chapel or other obligations and are back for Preces. Parents are required to complete the Sunday Sign-Out on Firefly.
- **Leave-out and Exeats**
 - At the end of a Leave-out or an Exeat boys must be back in their Houses in time for Preces.

4. Alcohol

- Boys may not purchase, possess or consume alcohol at school except in accordance with the law and in circumstances specifically approved by the Headmaster. Boys may go to approved public houses or bars at approved times only in accordance with the law and with their Housemaster's specific permission, and on the understanding that (when the law allows them to drink alcohol) they must not drink to excess.
- Consumption of alcohol or entering a pub in contravention of this Rule is a very serious matter and can ultimately lead to dismissal.
- Bringing alcohol into the School from home or elsewhere, the under-age purchasing of alcohol, and the illegal purchasing of it for another pupil, are also regarded as similarly serious offences.
- The School's sanctions are as follows:

- **Consumption:**

<i>Beer & wine:</i>	First offence	Weekend Gating
	Second offence	Second Master's Caution
	Third offence	Major Warning
	Fourth offence	Final Warning
<i>Spirits:</i>	First offence	Major Warning
	Second offence	Final Warning

- **Import or purchase:**

First offence	Major Warning
Second offence	Final Warning

- **Entering a pub illegally or without proper permission:**

First offence	Weekend Gating
Second offence	Second Master's Caution
Third offence	Major Warning
Fourth offence	Final Warning

- A boy in his final year may, with his Housemaster's permission, go to a public house as long as, if he is out after Preces, he is back by 2230 (2245 on Saturdays). Boys who are over 18 may pay for and drink alcohol in such circumstances but always in moderation and never to excess; and never on behalf of a pupil who is under 18; boys under 18 may not.

5. Illegal drugs and other harmful substances

Use, possession or supply of illegal drugs, or other harmful substances, especially those of a psychoactive character, or equipment associated with the use of such substances, renders a pupil liable to immediate dismissal.

6. Computers

- All members of the School and their parents are required to subscribe to the Acceptable Use Policy (AUP). (See Document 9.)
 - All boys are given free access to the Internet, an email account and the School's internal network. The use of these is subject to the terms of the Policy on Internet Access and the AUP.
 - Computer games are banned in Houses before 1800 from Monday to Saturday. Otherwise, the rules currently in force in individual Houses apply.
 - Boys should comply with the School's email etiquette.

7. Miscellaneous

- The recording of people or their voices without their knowledge, by whatever means, is prohibited. Photography or recording in any permitted forms is to be decent and seemly.
- No boy may smoke or have cigarettes, e-cigarettes or tobacco products in his possession. It is a particularly serious offence to smoke or vape inside or near to school buildings.
- A boy engaging in inappropriate sexual behaviour at School renders himself liable to dismissal.
- Boys may visit other Houses freely during the day up until the beginning of toytime. Thereafter, all visitors to a House must make themselves known to the Housemaster or his representative. Visitors who are not current members of the School (including OWs) must always inform the Housemaster or his representative of their presence, preferably by introducing themselves to him, whatever the time of the visit, and agree a time of departure. Members of a House have a duty to ensure that their visitors comply with this courtesy. Visitors must not go into galleries or bedsits in Houses or upstairs chambers in College. The rules about visitors do not apply to parents at the beginning and end of term.
- The possession of firearms (including replicas), ammunition, fireworks, explosives or weapons of any kind, including knives or penknives, is forbidden with the following exceptions:
 - shotguns, properly licensed, and cartridges, may be brought into the School with parents' permission, and provided they are kept under the care and custody of the Housemaster or the master i/c clay-pigeon shooting;
 - knives which are essential for activities such as camping or sailing may also be brought into the School provided they are lodged with the Housemaster, taken out with his permission for the relevant activity and then returned to him for safe-keeping once the activity is over. Blades may be no longer than six centimetres.
- No boy may make a book on a race or place a bet with a bookmaker in a betting shop in town or by other means. Similarly, no boy may engage in Internet betting, Internet gambling or 'spread betting'.

- No boy may go to a public meeting or place of entertainment without permission from his Housemaster.
- No boy may keep a car or motorcycle in or near Winchester, or drive one within the city's boundaries, without the written consent of his parents and that of the Headmaster. This permission will be granted only in exceptional circumstances.
- No boy may travel in a car or on a motorcycle driven by anyone under the age of 21 without written permission from his parents or his Housemaster.
- Short-cuts may not be taken across the grass of Meads or Kingsgate Park except in the summer months. Boys should not walk along the edges of grassed areas or cut across the corners of them; they must keep to the paths.
- No boy may use Garnier Road either on a bicycle or on foot in order to get to Palmer Field.
- No swimming is allowed in any of the waterways of the Water Meadows.
- Television receivers are not allowed: any such facility would have to be separately licensed.
- Laser pens and the like are not allowed.
- Pupils should not enter unauthorised areas of the School such as The Works Department premises and Yard, roof areas, equipment stores.

8. **Illness**

- If a boy is taken ill during the course of a day he must in the first instance report, or be escorted, to the Medical Centre.
- When a boy is declared Aeg he will normally be in the care of the Medical Centre until fit to return to his House. He will be Imp the day after he ceases to be Aeg.
- No boy who has been prevented by illness from attending a school lesson may play games on that day unless permission has been given by the Medical Centre.

9. **Games**

- Sunday games. No games forming part of an inter-house competition are to be played on a Sunday unless the Headmaster has given permission. No boy is obliged to play any game on Sunday.
- None of the School's playing fields is to be used for golf except Palmer Field, Gater Field, Micklem's and New Field and then only under adult supervision.
- No games of Winchester College Football are to take place without adult supervision.

10. **Dress & Appearance**

• **General**

- Apart from the Scholars' gowns, the School has no official uniform. However, a degree of formality is required in boys' dress for more formal occasions, such as Chapel services, Faith Circles, up-to-books hours and certain meals. In leisure time, decency and respectability must be observed at all times: for example, T-shirts bearing slogans which are anagrammatical or dependent upon a sense of coarse language are not to be worn in public.
- Hair should be its natural colour and must be kept tidy and reasonably short. Boys must not shave their heads. Hair bands are not permitted.
- Personal jewellery, such as earrings, is not permitted.
- Boys must be clean-shaven. Where necessary, they should shave every morning before leaving their Houses.

- **Specific Requirements**
 - **Sunday Dress**
 - Dark suit for Commoners; gowns and grey trousers for Collegemen. Black leather belt of conventional design with no studs or decoration. White shirt and collar; sober tie, properly tied. Pullovers, if worn, must be dark in colour and V-neck with no zip. Polished black leather shoes and black or dark grey socks.
 - Where informal dress is permitted for certain Chapel services, it must still be appropriate and respectable. Shorts are not permitted in Chapel nor are hats or caps. Shirts should have a collar and appropriate buttons. Shoes and socks must be worn.
 - **Up-to-books Dress**
 - As well as adhering to the detailed rules which follow, boys should always dress presentably during up-to-books hours.
 - Jackets and grey or otherwise dark trousers, or suits; gowns and grey trousers for Collegemen. Trousers must be reasonably formal and smart. Any belt worn must be of conventional design in plain black or brown leather with no studs or decoration. Jeans, corduroys, chinos and other casual trousers are not permitted. Shirt and collar of choice (but not tartan or very dark in colour), designed to be worn with a tie and buttoned up at the neck. Tie of choice, properly tied. Shirt cuffs must be buttoned. Shirts must be properly tucked in.
 - Pullovers, if worn, must be V-neck with no zip; football shirts, sweatshirts and other informal tops may not be worn.
 - Suitable socks and footwear: that is, formal black (Sunday Dress) or dark brown (up-to-books) leather shoes which can be polished. Sandals, slippers, gym-shoes, training shoes, coloured deck shoes, boots and the like are not permitted. Shoes must be in good repair and clean and their laces must be tied.
 - Boys must wear up-to-books dress during teaching hours anywhere in the School area outside College or Houses, even when they are not actually up to books at the time and even during public examination periods. Headphones and other ear-pieces are not permitted at such times.
 - **Shirt-sleeve order**
 - When permission for shirt-sleeve order in the summer is given, dress will be: shirts tucked into trousers, no ties, no shorts, licet footwear as above. A vest or T-shirt worn under the shirt must be plain white. During shirt-sleeve order, boys must decide either to be in shirt-sleeve order or in conventional up-to-books dress, not some intermediate costume.
 - **Sports dress**
 - Dress for games must be suitable to the activity and the occasion. For safety reasons, boys must *carry* football boots to and from the playing fields: they must not wear them in the streets or on any paved area, and they must not wear them when they are riding a bicycle.

11. Bicycles

- If a boy has a bicycle at Winchester, he should lodge with his Housemaster a full description of it in case of theft: this should include its frame number or other identifying number.

- Cyclists must obey both the letter and the spirit of the Highway Code. They must show courtesy and consideration to all other road users, including pedestrians, particularly in the streets around the School and in the Cathedral Close.
- **Safety**
 - A bicycle must be safe to ride, fitted with efficient brakes, sound tyres properly inflated, working front and rear lights, a reflector, a bell and a lock (D-locks are recommended).
 - A rider must concentrate at all times and use both hands to control the bicycle; he may not wear headphones.
 - Special care is needed at T-junctions such as those in the Romans Road area and Science School/Mill/PE Centre exits.
 - Lights must be used when riding after dark
 - Boys are strongly advised to wear helmets when cycling.
- **Bounds**
 - Bicycles are not allowed:
 - in St Michael’s Passage;
 - in Canon Street;
 - in War Cloister;
 - in Meads;
 - in Moberly Court or Flint Court;
 - on the grass of any school playing field.
 - Bicycles must not be ridden:
 - in pedestrian precincts in the city and parts of the Close where cyclists are asked to dismount;
 - along Garnier Road;
 - when entering or leaving the school grounds.
- **General**
 - Bicycles must not be parked anywhere between 7 Kingsgate Street and 16 College Street, including those limits.
 - Bicycles must be locked when unattended, even on House premises.
 - On full school days in Short Half and Common Time, bicycles may be used between the end of lunch and the beginning of afternoon school; in Cloister Time between the end of afternoon school and the beginning of toytime.
 - On half remedies in Short Half and Common Time bicycles may be used between the end of lunch and the beginning of tea or, on Saturdays, Headmaster’s Reading Hour; in Cloister Time between the end of lunch and the beginning of toytime.
 - Housemaster’s permission is required for the use of bicycles outside stated hours.
 - Bicycles must be stored in House bicycle stores and secured firmly to their racks.
 - The loss of a bicycle must be reported at once to the Porters’ Lodge, the Police and the boy’s Housemaster.

12. Sargent’s

- For certain minor misdemeanours a boy may be given a Sargent’s by a don, or with the prior agreement of his Housemaster, a House prefect. He must present himself in up-to-books dress

at the Porters' Lodge between 0730 and 0745 on the day or days designated. He must sign his name legibly on the list and provide the name of the don or the prefect who has given him the Sargent's.

13. Detention

- Detention takes precedence over any other arrangement a boy may have made for that time.
 - **House Detention** A Housemaster may decide to detain after Preces on a Saturday or any other day a boy who is behind with his work. The boy will spend the House Detention doing his own academic work.
 - **Music School Detention** A boy who misses a music lesson without permission will attend extra music practice supervised by a member of the music staff. A boy thus detained must present himself in up-to-books dress to the member of staff in Music School on a designated Thursday at 0730 ready to practise for half an hour.
 - **School Detention** For certain kinds of misdemeanour, a boy may be put in School Detention which is held as necessary between 0730 and 0800 Monday-Saturday. A boy put into School Detention must:
 - present himself punctually at 0730 at the Porters' Lodge;
 - come dressed to do practical work.Only the Headmaster or Second Master may grant remission or postponement of School Detention.
 - **Headmaster's Detention** The Headmaster (or, on his behalf, the Second Master) may put into Headmaster's Detention a boy who has committed a serious offence. Any boy who does not hand in his Div task by 1030 on a Sunday or who produces clearly inadequate Div work must expect to be in Headmaster's Detention the following Sunday. Headmaster's Detention is usually held on Sunday at 1400 (for one hour, but this can be extended to two hours for more serious offences). A boy put into Headmaster's Detention must:
 - present himself punctually at the room where the Detention is held;
 - come properly dressed (full up-to-books or Sunday dress);
 - come equipped to do academic work of his own choice or work set for the occasion by a don.
 - A boy may be required, instead of, or as well as, spending time in Detention, to write an email to his parents about an offence he has committed.

14. Warnings

Normally the following sequence is followed (though the Headmaster may vary it at his discretion):

- **Second Master's Caution** is given for some serious offences and is recorded; a repetition of a serious offence will lead to a Major Warning.
- **Major Warning** forbids any repetition of the offence or any other serious offence, and remains in force for one year.
- **Final Warning** follows a Major Warning and is irrevocable.

15. Complaints Procedure for Pupils

Introduction

Pupils should always feel that they can take a problem or complaint to any adult charged with their care and receive a sympathetic hearing. Most difficulties can be sorted out in this informal manner. The following avenues of complaint are available:

- Expressing a concern in Housemaster's Consultations held each term.
- Speaking to the Second Master or Headmaster
- Speaking to the Housemaster or Head of House privately.
- Speaking privately to the Div Don, Chaplain, School Counsellor or any other responsible adult.

Making a Formal Complaint

- A pupil will not be penalised for making a complaint in good faith. However, because we take complaints seriously and investigate them thoroughly, all pupils, particularly those in V and VI Book, should be clear that they have proper grounds for a complaint before making it.
- If any pupil feels the need to make a formal complaint about a matter which is causing him distress or a problem which cannot be resolved otherwise, he may inform the Headmaster or Second Master either verbally or in writing. The Headmaster or the Second Master will discuss the matter with him as soon as possible or put him in touch with an appropriate person outside the School.

Procedure When a Formal Complaint is Made

- The person to whom a serious complaint is made (usually a Housemaster, the Second Master or the Headmaster) will keep a written record of that complaint and of its outcome. The Headmaster, or someone delegated by him to do so, will review these records regularly.
- A complaint made by a pupil will be resolved, either to the pupil's satisfaction or with an otherwise appropriate outcome which balances the rights and duties of pupils, within 72 hours wherever possible.
- A pupil will not be penalised for making a complaint in good faith.
- There is a separate complaints procedure for pupils' parents. A pupil's parents may wish to invoke the procedure available to them if they feel that the School has not dealt adequately with a complaint made by their child in accordance with the procedure described above.

Procedure When the Outcome of a Formal Complaint is Felt to be Unsatisfactory

- If a pupil, or his parents, feel that the procedure detailed above has not dealt with the complaint satisfactorily, a letter setting out the unresolved complaint should be sent to the Bursar (Secretary to the Governing Body), Mr Steven Little at 7 College Street Winchester SO23 9NA or spl@wincoll.ac.uk.

Safeguarding: A Code of Good Practice

Adults looking after children or young people must be aware of the risk of abuse by adults or other young people. Child abuse can occur in all walks of life and Winchester College should not be considered in some way immune. Pupils have the right to be safeguarded from harm and exploitation regardless of race, religion, ethnicity, age, gender or disability.

In addition to your Housemaster, Assistant Housemaster, Tutor, Matron, Div Don or any other adult, you may seek assistance at any time from:

Chaplaincy	
The Revd Justin White , College Chaplain:	01962 658055, jmw@wincoll.ac.uk
Mr Andrew Sparkes , Senior Lay Chaplain:	07833 645514, ajs@wincoll.ac.uk
Mr Liam Dunne , Roman Catholic Lay Chaplain:	07568 541924, lpfd@wincoll.ac.uk
Dr John Cullerne , Master in Charge of Faith Circles	07796 792624, jpc@wincoll.ac.uk

Designated Safeguarding Lead (DSL)	07436 588321, safeguarding@wincoll.ac.uk
Designated Safeguarding Lead, Mr Callum Barnes	01962 621179, cpb@wincoll.ac.uk
Deputy DSL, Mrs Georgina Dainton	01962 621404, gd@wincoll.ac.uk
Deputy DSL, Mrs Belén Lopez	01962 621179, mbl@wincoll.ac.uk
Governor with specific responsibility for Child Protection, Dr Peggy Frith (via her secretary)	01962 621206, jm1@wincoll.ac.uk

Confidential Pupil Counsellor	
Mrs Marta Shepherd	07872 561932, mzs@wincoll.ac.uk
Mrs Sara Holland	
Dr Lucy Leyland	

Independent Listener	
Mrs Elizabeth Webster	07793 076006, elizwebster99@gmail.com
Mr Mark Horner	07870 417991, mjhorner50@outlook.com

Winchester College Medical Centre	
Lead Nurse, Mrs Karlene Cullen & Nursing Team	01962 621228, wcmc@wincoll.ac.uk
School Doctors, Dr Suzie Burns , Dr Stephen Chapman & Dr Mark Vincent	

Local Agencies	
Children's Services Department - up to 18 years	0300 555 1384, childrens.services@hants.gov.uk
Adult's Health and Care Services - over 18 years	0300 555 1386, adult.services@hants.gov.uk
Local Area Designated Officer (LADO), Mrs Fiona	01962 876364, child.protection@hants.gov.uk
National Agencies	
Independent Schools Inspectorate	0207 600 0100, concerns@isi.net.org
ChildLine	0800 1111
Samaritans	116 123, jo@samaritans.org
Police, Ambulance, Fire	999
Department of Education Counter Extremist Helpline	020 7340 7264, counter.extremism@education.gov.uk

The Children's Commissioner for England – **Anne Longfield OBE** spends lots of time listening to what children and young people who live away from home, or who are receiving social care support, have to say about how they are looked after. If you would like to contact Anne, or any other member of her team, here's how to do it:

- The Office of the Children's Commissioner for England: 0207 783

8330, info.request@childrenscommissioner.gov.uk

- Or write to: Office of Children's Commissioner, Sanctuary Buildings, 20 Great Smith Street, London, SW1P 3BT

We will not tell anyone it was you who contacted us about any problems unless you ask us to - but if you tell us something which makes us believe that you or another child or young person is in danger of being seriously harmed, then we will need to pass that information (and who you are) on to the right people to try to protect you or them. We will let you know if we do this.